

DaHuang'E AI vending Privacy Policy

Welcome to use our products and related services (collectively referred to as "the Services"). We attach great importance to the security and privacy protection of your personal information. This Policy will detail the core matters regarding the collection, use, storage, protection, and disclosure of your personal information when you log in to and use the Services. Please read it carefully. By clicking "Agree" and completing the login process, you are deemed to have fully understood and accepted all terms of this Policy.

"Personal Information" referred to in this Policy means various types of information that can identify you alone or in combination with other information, including but not limited to phone number, login account (e.g., email), verification code, password, device model, unique device identifier (e.g., IMEI, MAC address), IP address, etc. The scope of this Policy covers all processing of your personal information by us when you log in to and use the Services. If a specific Service has a separate privacy agreement, such agreement shall prevail if it is inconsistent with this Policy; in the absence of a separate agreement, this Policy shall apply.

To provide you with stable and secure login and subsequent services, we only collect personal information necessary to achieve the purpose of the Services: in terms of login information, we will collect the login account (such as phone number, email) and verification information (such as verification code, password) provided by you, which is mainly used to complete identity verification, ensure account security and normal login; in terms of device information, we will automatically collect the device model, operating system version, IP address, login time and other information used when you log in, which is only for account security protection, fraud risk identification and fault diagnosis, and will not be used to identify your specific identity alone; in addition, if you take the initiative to submit supplementary materials such as avatar and name, you can choose whether to provide them independently, and not providing such information will not affect the use of your basic login functions.

We will use your personal information strictly in accordance with the provisions of this Policy and relevant laws and regulations, limited to scenarios such as realizing the core functions of the Services, ensuring account security, optimizing service experience and meeting compliance requirements. Without your explicit consent, we will never use it beyond the above scope. In terms of storage and protection, your personal information will be stored on servers that meet security standards, only retained for the period necessary to achieve the purpose of the Services, and will be deleted or anonymized in accordance with regulations after the expiration of the period; at the same time, we have established a sound security protection system, adopted technical measures such as encrypted storage, access permission control, and real-time security monitoring, strictly restricted the scope of personnel who can access the information, and made every effort to prevent information leakage, tampering or loss.

We commit not to actively sell or rent your personal information, and will only disclose it to third parties in special cases: first, with your explicit consent; second, to comply with

laws and regulations, and legal instructions from judicial or administrative authorities; third, to ensure the normal operation of the Services, provide it to service providers such as server hosting and security technology, but we will sign a strict confidentiality agreement with the service provider, clarify its scope of use and security obligations, and supervise the implementation; fourth, to protect your or public interests, provide it within a reasonable and necessary scope.

You legally enjoy a number of rights related to personal information, including accessing and inquiring about the personal information you have submitted, correcting incorrect or incomplete information, applying for the deletion of part or all of your personal information in accordance with regulations, withdrawing consent to information processing behaviors, and applying for account cancellation. If you need to exercise the above rights, you can contact us through the customer service channels provided by the Services, and we will respond and handle it in a timely manner after verifying your identity.

We attach special importance to the privacy protection of minors. Minors under the age of 18 must read this Policy with the accompaniment of their legal guardians (such as parents) and obtain the explicit consent of the guardians before logging in and using the Services. If a guardian finds that a minor has used the Services and submitted personal information without consent, he/she can contact us to apply for the deletion of relevant information or account cancellation, and we will cooperate with the handling in a timely manner.

Due to the update of laws and regulations, adjustments to service functions and other reasons, we may modify the content of this Policy. If the modification involves changes to your core rights and interests, we will notify you through prominent means such as login page pop-ups and in-app messages. Your continued login and use of the Services shall be deemed as acceptance of the modified Policy; if you do not agree, you can choose to stop using the Services. If a dispute arises between you and us regarding the performance of this Policy, we recommend resolving it through friendly negotiation first; if the negotiation fails, you can submit it to the court with jurisdiction over the location of the operator of the Services.

If you have any questions or opinions about this Policy, or need to exercise your personal information rights, you can contact us through the following ways:
Email: haiqiang.wang@lerke.cn;